

PAYMENT SCHEDULE

At Registration – 50% non-refundable deposit. Payment is required to reserve your dates.

60 Days Before Departure – Balance due. If balance is not received 30 days before departure, your reservation will be cancelled. No refunds will be issued.

GROUP RESERVATIONS

Individuals making reservations for a group are responsible for the entire program cost. Payment is required for all participants at the time of reservation.

LATE SIGN-UP

For all sign-ups within 60 days of departure, full payment is due at the time of registration.

CHANGES

Changes to dates or participants must be received in writing. Changes may be made up to one week from program start date. New dates must be within the same season. A change fee of 15% will be assessed.

No refunds will be issued if the new program is less expensive than the original.

CANCELLATIONS

Cancellations must be submitted to Baker Mountain Guides in writing. The effective cancellation date is the date upon which Baker Mountain Guides receives written notice. If written notice is not received, amounts paid will be forfeited. Cancellations will be refunded based on the following schedule:

Within 24 hours of booking – full refund

More than 60 days before departure – full refund minus deposit

30 – 60 days before departure – 25% refund

Less than 30 days before departure – no refund will be issued

Travel insurance is highly recommended. Most insurance policies are required to be purchased within 21 days of your program deposit.

GENERAL PROGRAM POLICIES

If a participant cancels for any reason, Baker Mountain Guides is not responsible for pre-program or preparation expenses. If these expenses were covered by Baker Mountain Guides, the participant's card will be charged accordingly.

Scheduled programs may be cancelled if minimum enrollment is not reached. Every effort will be made to transfer participants to another program. If transfer to another program is not possible, a full refund will be issued.

If a program is canceled due to made-made disasters, natural disasters, pandemics, prohibitive weather / snowpack conditions, or other factors outside of Baker Mountain Guides control, Baker Mountain Guides will allow participants to postpone their booking free of charge. Participants may forfeit their booking for the purposes of collecting travel insurance.

No refunds will be given for early departure from a Baker Mountain Guides program.

Baker Mountain Guides and its employees maintain the right to change a program's itinerary or route based on conditions or participants' ability. No refunds will be given for a change in route or itinerary.

We make every effort to provide transportation from our office on all our programs. However, if we cannot provide transportation, participants will not be refunded for transportation costs.

Baker Mountain Guides is not responsible for any evacuation or search and rescue fees. Travel insurance is recommended.