



COVID-19 Program Policies

The following policies apply to all programs scheduled to occur during the summer 2020 season:

Based on the Washington State disaster declaration, Baker Mountain Guides considers the COVID-19 pandemic to be a natural disaster (generally), and a pandemic (specifically). As per our program policies, adventures and courses affected by natural disasters and pandemics may be postponed free-of-charge. Future dates do not need to be specified. All amounts paid will be retained for future credit.

For programming purposes, Baker Mountain Guides considers the impacts of COVID-19 to extend 30 days into the future. If your program start date is within 30 days and it is apparent that the risks of COVID-19 will impact your ability to participate, you will have the option to postpone your booking in accordance with the following conditions:

- New program can occur within 30 months of original start date.
- New program must be of equal or greater value than the original program.
- Cost of new program will be determined using 2020 rates.
- Deposit payments cannot be consolidated.

If you are unable or unwilling to participate in your program for reasons other than illness, please inform Baker Mountain Guides as soon as you are eligible to postpone. Your program must be postponed at least 7 days in advance of the original start date. Otherwise, the program will proceed as scheduled **OR** the program will cancel, and all amounts paid will be forfeited. All participants who become ill at any point within 14 days of their program will be required to postpone their adventure or course and no penalty will be assessed.

The following policies apply to all programs with start dates after November 1st, 2020:

Programs scheduled to occur after November 1st, 2020 will be subject to our standard program policies. **Exception:** Participants who become ill within 7 days of their program start date, arrive to the program with a fever, or are directed to quarantine due to close contact with a COVID-19 infection will be given the option to postpone as per our COVID-19 program policies. A positive COVID-19 test result, doctors note, or quarantine order will be required.